



# Conflict Management and Congregational Leadership



## Workshop May 2010

### *Conflict Coaching Skills for Pastors*

**Leader: Jan P. Schmidt**

***ARC is pleased to present this workshop by a conflict resolution pioneer***

Date: Tuesday and Wednesday, May 11-12 8:30-4:30

Registration Dateline: Tuesday, April 27 Cost: \$250

Conflict within faith communities can involve very complex dynamics and highly charged emotions, leaving congregants experiencing deep hurt and pain. Often people from all “sides” of the conflict look to their pastors and congregational leaders for assistance in helping resolve the tension. They are often drawn into the conflict as third parties not because they are outsiders or neutral, but because they know the individuals and issues involved and have leadership skills that can provide some assistance toward a positive resolution.

Coaching is an informal approach to assisting and supporting people in conflict. In this two-day course, participants will learn skills and processes that will help provide support to congregants experiencing conflict while maintaining appropriate boundaries.

#### **Objectives:**

Participants attending this two-day workshop will:

- Understand the role of conflict coach within a faith community context, with awareness of its opportunities and limitations
- Increase skills and confidence to respond to a wide variety of everyday conflict situations
- Reflect on new opportunities to positively impact on the collaborative resolution of conflict in the church
- Learn and practice key elements of two conflict resolution coaching processes
- Increase their ability to analyze conflict situations in the role of an informal third party

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- Register early to avoid disappointment.
  - All workshops will be held at Conrad Grebel University College.
  - Workshops can be taken singly to enhance ministry, or combined to work towards a CMCL certificate.
  - Bursaries are available for two-day courses for those in the CMCL Certificate Program.
  - Please check website for course / program details & policies, for new listings, and to register.

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#### **CONTACT INFORMATION**

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